



PRIVACY POLICY

STA Jump Warehouse Ltd (trading as Jump Boxx NI) (“**We**“) are committed to protecting and respecting your privacy.

This policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. By visiting www.jumpboxxni.co.uk you are accepting and consenting to the practices described in this policy.

For the purpose of the EU General Data Protection Regulation – GDPR (the **Act**), the data controller is STA Jump Warehouse Ltd, a company incorporated under the laws of Northern Ireland with registered number **NI631148**.

If you have any comments, questions or requests in relation to this Privacy Policy please contact us via email info@jumpboxxni.co.uk or by post to 4 Waringsford Road, Banbridge, Co. Down BT32 4EH

INFORMATION WE MAY COLLECT FROM YOU

We may collect and process the following data about you:

- **Information you give us.** You may give us information about you by filling in forms on our site www.jumpboxxni.co.uk or by corresponding with us by phone, e-mail or otherwise. This includes information you provide when you register to use our site, subscribe to our service, place a Booking, enter a competition, promotion or survey, subscribe to our email listing via MailChimp, and when you report a problem with our site. The information you give us may include your name, address, e-mail address and phone number, financial and credit card information, personal description and photograph.
- **Information we receive from other sources.** We may receive information about you if you use any of the other websites we operate or the other services we provide. We are also working closely with other companies (including, for example, business partners, sub-contractors in technical, payment and delivery services (e.g. Paypal), and our Booking System Suppliers (LilyPad POS), and may receive information about you from them.

USES MADE OF THE INFORMATION

We use information held about you in the following ways:

- **Information you give to us.** We will use this information:

- to carry out our obligations arising from any contracts entered into between you and us and to provide you with the information, products and services that you request from us;
- to provide you with information about other goods and services we offer that are similar to those that you have already purchased or enquired about;
- to provide you, or permit selected third parties to provide you, with information about goods or services we feel may interest you. If you are an existing customer, we will only contact you by electronic means (e-mail) with information about goods and services similar to those which were the subject of a previous sale or negotiations of a sale to you. If you do not want us to use your data in this way please do not tick the relevant box situated on the form on which we collect your data (Waiver Form) or let us know by emailing info@jumpboxxni.co.uk
- to notify you about changes to our service, terms and conditions and policies including Privacy policy;
- to ensure that content from our site is presented in the most effective manner for you and for your computer.

The table below outlines some of the types of information that we collect, why we collect it and the basis for collecting it.

Category of personal data	Purpose for processing	Legal basis under the GDPR
Name and contact details	Fulfil your booking	Performance of a contract
	Send you service messages by email, such as booking confirmation.	Performance of a contract
	Send you information by email or post about our new products or services	Consent
	Fraud prevention and detection	Legal obligation
Date of birth information	Fraud prevention and detection	Legal obligation

Payment information (we don't store this information)	Take payment and give refunds	Performance of a contract
	Fraud prevention and detection	Legal obligation
Contact history with Jump Boxx NI e.g. over the phone, email or on social media	Provide customer service and support	Performance of a contract
	Train our staff	Legitimate interests

DISCLOSURE OF YOUR INFORMATION

We may share your personal information with any member of our group, which means our subsidiaries, our ultimate holding company and its subsidiaries, as defined in section 1159 of the UK Companies Act 2006.

We may share your information with selected other companies including:

- Business partners, suppliers and sub-contractors for the performance of any contract we enter into with you.

We may disclose your personal information to other companies:

- If STA Jump Warehouse Ltd or substantially all of its assets are acquired by a third party, in which case personal data held by it about its customers will be one of the transferred assets.
- If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our Terms of Website Use or Terms and Conditions and other agreements; or to protect the rights, property, or safety of STA Jump Warehouse Ltd, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

HOW LONG YOUR PERSONAL DATA IS STORED

We will hold on to your information for as long as you have your account, or as long as is needed to be able to provide the services to you, or (in the case of any contact you may have with our staff) for as long as is necessary.

If reasonably necessary or required to meet legal or regulatory requirements, resolve disputes, prevent fraud and abuse, or enforce our terms and conditions, we may also keep hold of some of your information as required, even after you have closed your account or it is no longer needed to provide the services to you.

WHERE WE STORE YOUR PERSONAL DATA

The data that we collect from you may be transferred to, and stored at, a destination outside the European Economic Area ("EEA"). It may also be processed by staff operating outside the EEA who work for us or for one of our suppliers. Such staff maybe engaged in, among other things, the processing of your payment details and the provision of support services. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy ensuring a similar level of protection as in the EU.

KEEPING YOUR PERSONAL INFORMATION SECURE

We have appropriate security measures in place to prevent personal information from being accidentally lost, or used or accessed in an unauthorised way. We limit access to your personal information to those who have a genuine business need to know it. Those processing your information will do so only in an authorised manner and are subject to a duty of confidentiality.

All information you provide to us is stored on our secure servers. Any payment transactions will be encrypted using SSL technology. Where we have given you (or where you have chosen) a password which enables you to access certain parts of our site, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

We also have procedures in place to deal with any suspected data security breach. We will notify you and any applicable regulator of a suspected data security breach where we are legally required to do so.

YOUR RIGHTS

Under the General Data Protection Regulation, you have several important rights available to you for free. In summary, those include rights to:

- be informed about how your personal information is being used (hopefully this privacy policy explains it all)
- Access the personal information we hold about you
- Request that we transfer elements of your data to another service provider
- Request us to correct any mistakes in your information which we hold
- Request the erasure of personal information concerning you in certain situations
- Receive the personal information concerning you which you have provided to us, in a structured format
- Stop any direct marketing
- Object to processing of your personal data

For further information on each of these rights, including the circumstances in which they apply, see the [Guidance from the UK Information Commissioner's Office \(ICO\) on individuals rights under the General Data Protection Regulation](#).

If you would like to exercise any of these rights, please:

- write to us at 4 Waringsford Road, Banbridge, Co. Down BT32 4EH or email info@jumpboxxni.co.uk
- let us have enough information to identify you;
- let us have proof of your identity and address (a copy of your driving licence or passport and a recent utility or credit card bill); and
- let us know the information to which your request relates

We try to respond to all legitimate requests within one month. Occasionally it may take us longer than a month if your request is particularly complex or you have made many requests. In this case, we will notify you and keep you updated.

You have the right to ask us not to process your personal data for marketing purposes. We will usually inform you (before collecting your data) if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes. You can exercise your right to prevent such processing by not checking the boxes on our Waiver Form. You can also exercise the right at any time by contacting us at info@jumpboxxni.co.uk

Our site may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

CHANGES TO OUR PRIVACY POLICY

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail. Please check back frequently to see any updates or changes to our privacy policy. This policy was updated on 18th May 2018.

CONTACT

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to 4 Waringsford Road, Banbridge, Co.Down, BT32 4EH or email info@jumpboxxni.co.uk

GLOSSARY

Legitimate Interest means the interest of our business in conducting and managing our business to enable us to give you the best service/product and the best and most secure experience. We make sure we consider and balance any potential impact on you (both positive and negative) and your rights before we process your personal data for our legitimate interests. We do not use your personal data for activities where our interests are overridden by the impact on you (unless we have your consent or are otherwise required or permitted to by law).

Performance of Contract means processing your data where it is necessary for the performance of a contract to which you are a party or to take steps at your request before entering into such a contract.

Comply with a legal or regulatory obligation means processing your personal data where it is necessary for compliance with a legal or regulatory obligation that we are subject to.